



TAKE MY HANDS LLC TERMS AND CONDITIONS

These Terms and Conditions (“Agreement”) govern the provision of elderly home care services by Take My Hands LLC (“we,” “us,” or “our”) to the client or their authorized representative (“you” or “the client”). By using our services, you agree to be bound by these terms.

1. Scope of Services

Take My Hands LLC provides non-medical in-home care for elderly individuals, including:

Personal care assistance (bathing, grooming, toileting)

Medication reminders

Companionship

Meal preparation and feeding

Light housekeeping

Mobility and transfer assistance

The specific services provided will be outlined in a customized care plan agreed upon between you and Take My Hands LLC.

2. Service Scheduling

Services are scheduled based on the agreed-upon care plan and availability of caregivers.

Changes or cancellations must be made at least 24 hours in advance.

Emergency or last-minute requests may incur additional charges.

3. Payment Terms

All services must be paid for according to the rate sheet provided and the signed service agreement.

Invoices are issued weekly or biweekly, with payments due upon receipt or as otherwise agreed.

Accepted payment methods include bank transfer, credit/debit card, or certified check.

Late payments may incur a fee of [e.g., 5%] of the outstanding balance.

4. Client Responsibilities

You agree to:

- ✓ Provide a safe and respectful working environment for caregivers
- ✓ Notify us promptly of changes in the client's health condition
- ✓ Provide accurate and up-to-date medical and emergency contact information
- ✓ Treat caregivers with dignity and respect

5. Staffing and Substitution

We reserve the right to assign and substitute qualified caregivers as necessary to maintain quality care.

If a caregiver is unable to attend a scheduled shift, we will make reasonable efforts to provide a replacement.

6. Termination of Services

Either party may terminate the service agreement with 7 days' written notice.

Immediate termination may occur in cases of abuse, unsafe conditions, or non-payment.

7. Liability and Insurance

Take My Hands LLC maintains general liability insurance and workers' compensation for its staff.

We are not liable for injuries, accidents, or damages caused by third-party providers or unrelated medical emergencies.

8. Confidentiality

We are committed to protecting your privacy. All personal, health, and financial information is handled in compliance with HIPAA and other applicable privacy laws.

9. Dispute Resolution

Any disputes shall first be attempted to be resolved amicably.

If necessary, disputes will be settled through mediation or arbitration in the jurisdiction of [Insert State].

10. Modifications

Take My Hands LLC reserves the right to update or modify these Terms and Conditions at any time. Clients will be notified of changes in writing or via our website.